

AUBURN FORWARD



IN-HOUSE



TRANSPORTATION

WHERE DO YOU NEED TO GO WITHIN AUBURN CITY LIMITS?

- Employment & Job Training
- Grocery Shopping
- Boykin Food Pantry
- Doctor's Appointments
- Pharmacy
- Youth Programs

FREE SERVICE

SAFE AND

RELIABLE SERVICE



Available Monday - Thursday from 7 am - 5 pm.

334-821-2262 EXT. 230

CHARLOTTE MATTOX
RESIDENT SERVICES COORDINATOR
CMATTOX@AUBURNHOUSINGAUTH.ORG



FREE Wi-Fi is available in all units! Spectrum sent a letter to all residents which included instructions on how to connect to Wi-Fi. If you have any questions, please contact Dominique Moore, Regional Property Manager, at dmoore@auburnhousingauth.org or (334) 821-2262 ext. 242.



FROM THE CEO SHARON N. TOLBERT

*Management Agent for LaFayette & Roanoke Housing Authority
Auburn Housing Authority Affiliates: AHA Development LLC &
Auburn Community Development Corp.*

Welcome to the Summer 2024 edition of the Auburn Forward! Time waits for no one... It is hard to believe that we are halfway through 2024. Some are preparing for vacation and children are enjoying their summer break.

Spring was a productive quarter, the FYB2024 budgets were approved, staff had a work session with the Board regarding the FYB2025 – FYB2029 Strategic Plan, our team worked on closing FYE2023, policies were revised and approved, payment standards were increased in hopes of expanding housing opportunities for voucher holders, school laptop fees were paid for 139 students, and more.

To celebrate our high school graduates, the Auburn Housing Authority (AHA) held a reception in their honor in May. We are proud of our graduates and wish each of them great success. The AHA family and Board of Commissioners share our sincere condolences to the family of Delvin Tarver.

During the Summer, our team anticipate implementing Housing Choice Voucher (HCV) Moving to Work (MTW) flexibilities, increase occupancy rates, recruit additional landlords in hopes of increasing voucher utilization, implement online work orders, offer various resident service programs, and more.

I want to express my appreciation to all private landlords who take part in AHA's HCV tenant-based voucher (aka Section 8) program. All of you allow families to truly experience "housing choice" and I thank you all for your partnership.

As always, I want to thank the Board for entrusting me to continue to serve as the CEO of the AHA and its managed agencies. Thank you to our community partners for your contributions as we strive to provide valuable services and resources to our families.

I hope that you find the Summer 2024 Auburn Forward edition to be a useful tool to communicate upcoming news, events, and more. For more information, please visit our website at www.auburnhousingauth.org and sign up for "News and More" to receive email and text notifications. Also, be sure to connect with us on social media!

As we end the Spring season and start Summer, remember, "Underneath the summer sun, every moment feels like a warm hug."

As always, "Please take care of yourself and each other."

Bountiful Blessings,

Sharon N. Tolbert

AUBURN HOUSING AUTHORITY COMMISSIONER'S CORNER



Robert Smith,
Chairperson



Nolan Torbert, Sr.,
Vice Chairperson



Rene Waldrop,
Commissioner



Marguerite White,
Commissioner



Deborah Hand,
Resident
Commissioner

AHA is governed by a five-member Board of Commissioners, representing a cross section of the community and appointed by the Mayor of the City of Auburn. One member must be a resident of an AHA property or program. The Commissioners are responsible for overseeing the fiscal management of the agency and approving policies. Board members also appoint a Chief Executive Officer (CEO) to administer the daily affairs of the housing authority.

Board meetings are held at noon on the last Tuesday of each month. The meeting date is subject to change. **Thank you to all Commissioners for your loyal and dedicated service to the AHA!**

BOARD UPDATES-

During the previous quarter (April - June 2024), the Board approved the Master Developer Agreement – RFP, AHA Development LLC Tenant Write-Offs, HCV 2024 Exception Payment Standards, Employee Handbook Revision, Telework Policy Revision, AHA Development LLC 2024 OCAF, Management Agreement Revision (RHA), the FYB2024 budgets for the Business Activity, AHA Development LLC and the HCV Program, Elect 2024 – 2025 Chairperson and Vice Chairperson, and other action items. During the month of June, AHA donated \$250 towards the Juneteeth Celebration held in Auburn.

Commissioners Nolan Torbert and Barbara Leverett (LaFayette HA) attended the PHADA's 2024 Annual Convention & Exhibition in New Orleans, LA, in June 2024. Both attended various sessions, and other events. Thank you, Commissioners, for taking time out of your busy schedule to attend the convention!



AHA Board Meeting

Date: July 30, August 27

Time: 12:00 pm (CST)

**Location: Auburn Housing Authority
931 Booker Street, Auburn, AL**

The date, time, and location are subject to change.

AUBURN COMMUNITY DEVELOPMENT CORP. DIRECTOR'S CORNER



Sharon Tolbert,
President



Marguerite White,
Vice President



Nolan Torbert,
Secretary/Treasurer



Robert Smith,
Director



Rene Waldrop,
Director



Deborah Hand,
Director

Under Sharon Tolbert's leadership, the AHA Board of Commissioners approved the Auburn Community Development Corporation (ACDC) as a non-profit affiliate of the AHA on May 7, 2019. ACDC's mission is "Empowering individuals and families by expanding affordable housing and economic opportunities in an effort to build vibrant neighborhoods and communities."

The ACDC has partnered with the **City of Auburn** to administer a Food Pantry at the Boykin Community Center. ACDC is also exploring affordable housing opportunities in an effort to expand housing for families in the Auburn community.

BOARD UPDATES- ACDC would like to thank the City of Auburn for its continued financial support of the Food Pantry. Below is an overview of the Food Pantry's performance for FYB2023 (July 2023 - Jun 2024).

Outcome	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June
# Visits	95	100	108	113	85	86	103	114	93	125	160	150
Pounds	2912	3106	3182	3515	2426	2272	3534	4225	3415	4427	5450	5068

During April - June 2024, 191 households were provided food during special outreach events, where 721 pounds of food were distributed. **Thank you to all volunteers that assist at the Food Pantry. We truly appreciate your help!**

We appreciate the City of Auburn for its CDBG-CV grant increase of \$50,000 and a CDBG PY2024 grant award of \$4,020. The funds will be used to replenish the Food Pantry's inventory.



ACDC Board Meeting
Date: July 30, August 27
Time: 1:00 pm (CST)
Location: Auburn Housing Authority
931 Booker Street, Auburn, AL

The date, time, and location are subject to change.

HUMAN RESOURCES & NEWS



➔ New Team Members



Esmerelda Smith, HCV Caseworker II
6/20/2024

➔ Work Anniversaries

- **Shannon Walters** - 22 year Anniversary, April 8, 2002
- **Jaquinta Pettus** - 1 year Anniversary June 8, 2023
- **Charlotte Mattox** - 11 year Anniversary June 24, 2013
- **Justin Rowell** - 2 year Anniversary June 30, 2022

➔ Summer Birthdays

- Nick Busby - July 31st
- Wendy Cochran - August 4th
- Charlotte Mattox - August 5th
- Justin Rowell - August 17th
- Christina Williamson - August 19th
- Tony Askew - September 21st



➔ Professional Achievements

- **Dominique Moore**, Regional Property Manager: Public Housing Management Certification (May 2024)
- **Todd James**, Interim HCV Manager: RAD PBV Specialist Certification (June 2024)

➔ Recognition LHA Team

Congratulations LHA on another very successful month. You are all showing out! **Christina** leased two units during the month and is working on leasing her 5 bedroom unit!

Kelvin and Nick, you've had another month with 100% completed work orders! There has also been a 58% increase in the number of generated work orders from April (63) to May (114) and you still completed 100%. You had 37 Annual Inspections after completing the preventative maintenance on all and then made two units ready for occupancy. Great job!

We see you all showing out and we are very appreciative of all of your hard work!

➔ Staff Directory

Name	Title	Extension	Email
Angel Long	Human Resources Manager	237	along@auburnhousingauth.org
Tabitha Griffin	Executive Business Coordinator	210	tgriffin@auburnhousingauth.org
Housing Choice Voucher			
Wendy Cochran	Chief Operating Officer	247	wcochran@auburnhousingauth.org
Todd James	Interim HCV Manager	221	tjames@auburnhousingauth.org
Esmerelda Smith	HCV Caseworker II	267	esmith@auburnhousingauth.org
Mary Cameron	HCV Caseworker III	224	mcameron@auburnhousingauth.org
Rachel Harris	FSS Coordinator	259	rharris@auburnhousingauth.org
Multi-Family Housing (MFH)			
Shannon Walters	MFH Director	243	swalters@auburnhousingauth.org
Dominique Moore	Regional Property Manager	242	dmoore@auburnhousingauth.org
Greg Moore	Regional Maintenance Manager	262	gmoore@auburnhousingauth.org
Jaquinta Pettus	Property Manager	212	jpettus@auburnhousingauth.org
Charlotte Mattox	Resident Services Coordinator	230	cmattox@auburnhousingauth.org
Finance			
Richetta Stephens	Accountant	228	rstephens@auburnhousingauth.org
Sylvia Impson	Purchasing/Inventory Clerk	255	simpson@auburnhousingauth.org
LaFayette Housing Authority			
Christina Williamson	Property Manager	334-864-8391	cwilliamson@auburnhousingauth.org
Roanoke Housing Authority			
Beth Redding	Property Manager	334-869-8863	bredding@auburnhousingauth.org

EMPLOYEE Spotlight

Wendy has been with AHA since 2015. Wendy serves as our COO where she oversees the day-to-day administrative and operational functions of the Finance Department and Housing Choice Voucher Department. Over the past 9 years, Wendy has been instrumental in providing the organization with vital accounting and financial needs. She has also been instrumental in restructuring the HCV Department to include implementing MTW flexibilities and various electronic workflows.

Wendy, we appreciate your contributions, and we are glad you are here!



WENDY COCHRAN

CLOSED FOR Holidays

The AHA's office is closed on Fridays. Observed holidays that fall on Friday or Saturday will be observed on the preceding Thursday. Observed holidays that fall on Sunday will be observed on the following Monday.

Independence Day - July 4th
Labor Day - September 2nd



CURRENT OPENINGS:

- Development and Modernization Director
- Maintenance Mechanic (AHA)

EMPLOYEE BENEFITS:

- BCBS medical benefits
- BCBS dental benefits
- Group life insurance
- State retirement
- Supplemental Insurance
- Annual leave
- Sick leave
- Paid holidays
- Career Incentive Program
- Four-day work week (Monday - Thursday)

Learn about future openings by visiting our Careers page at www.auburnhousingauth.org.

FINANCE/ACCOUNTS PAYABLE - In an effort to increase efficiency and reduce processing time, AHA is converting to an online system for all finance department programs. A part of the conversion implementation includes processing Accounts Payable payments through ACH transfers. AHA will begin notifying vendors about the upcoming conversion and provide additional information on how vendors can begin receiving their payments through ACH instead of paper checks. If you are a current vendor with AHA and would like to begin receiving payments for invoices by ACH Transfer, email Richetta Stephens, AHA Accountant, at rstephens@auburnhousingauth.org to request a Vendor Direct Deposit Sign-Up Form. Complete the Direct Deposit Sign-Up Form and return it to the Finance Department and we can set you up for ACH payment.

In addition to ACH payments, AHA will begin coordinating with vendors to start sending/receiving invoices electronically. **If you are a current vendor with AHA and would like to submit your invoices electronically instead of mailing a paper copy, you can email the invoice to accountspayable@auburnhousingauth.org.**

The AHA Accountant monitors the email account for receipt of submitted invoices and forwards the invoices for approval and processing. Electronic submission of invoices reduces processing time by eliminating delays caused by mailing paper copies through the US Postal Service.

Future implementation plans include the creation of a vendor portal allowing vendors to submit invoices, check on payment status, and download 1099s. If you are a current vendor partnering with AHA and would like more information related to ACH payments or electronic transmission of invoices, you can contact the Finance Department for more information. Richetta Stephens, AHA Accountant, can provide additional information and can be reached at (334) 821-2262, Extension 228, or by email at rstephens@auburnhousingauth.org.

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PROCUREMENT- To accomplish our mission of providing affordable housing, it is imperative that AHA works with vendors and contractors who can deliver the highest quality of goods and services at the best value. In order to maximize its contracting dollars, AHA looks for as much competition as the open market will provide. We are always looking for new qualified vendors.

AHA is currently processing bids for roofing services for the Auburn and Roanoke sites. In addition, AHA is preparing a bid for FSS Coordinator Services to procure services to administer the Family Self-Sufficiency Program for Auburn Housing Authority. Expiring contracts expected to be procured in the next few months include competitive procurements for Fee Accounting Services, Auditing Services, and Lawn Maintenance at all AHA Sites.

Future procurements for AHA may include services for plumbing, tree removal, and establishing a pool of vendors to supply maintenance materials when needed. Make sure that you register under the e-procurement site to ensure you receive notifications when related bids open for procurement. Learn more about becoming a vendor, current solicitations, and procurement guidelines by visiting www.auburnhousingauth.org/procurement.

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E-PROCUREMENT- In an effort to improve our communication with our vendors, reduce administrative costs, and streamline our procurement process, AHA conducts most of its competitive solicitations on the e-Procurement Marketplace site. Please be advised that AHA absorbs all costs for using this Marketplace; therefore, there will not be any additional charges to your firm to use this Marketplace site if you desire to respond to a published procurement solicitation. To take part in the e-procurement process, please follow these instructions:

1. Access ha.economicengine.com (no "www").
2. Click on the "login" button on the upper left side (for registered users) or
3. Click the "Sign up as a Vendor" button on the lower left side (for non-registered users).
4. Follow the listed directions.

If you have any problems accessing or registering on the Marketplace, please contact customer support at (866) 526-9266.

AHA & BRAVEHEARTS *Spotlight*



Pictured are our senior citizens holding crafts and artwork created by the students. Helen Rose O'Shea, the BraveHeart Intern from Auburn University's Social Work School, connected with our Resident Service's Coordinator, Charlotte Mattox to build a partnership.

BraveHearts is a Center for Place and Purpose is a joint outreach program of the Auburn University Social Work Program in the College of Liberal Arts and First Presbyterian Church of Auburn providing therapeutic daily routine and community participation for adults with disabilities facing moderate-severe life challenges. It serves as an intensive diversity and inclusion training opportunity for Auburn University interns and volunteers across a variety of disciplines. The students have partnered with our AHA's golden-agers for an enrichment program. The students reach out to our seniors by making arts and crafts to build relationships and community.

Credit Repair Workshop

On April 4th, Daniel Hughes from Cadence bank taught our residents how to repair, secure, and build credit. He demonstrated the difference with getting a loan with various credit scores.

Having great credit will save you money in the long run. The higher your credit score, the less interest will be paid.



BOYKIN COMMUNITY CENTER

FOOD PANTRY



FREE DRY GOODS & HOUSEHOLD ITEMS

The Boykin Food Pantry offers free, non-perishable food and household items to Auburn and surrounding families.



Location:

400 Boykin Street, Auburn

Hours of Operation:
Walk-ins Welcome
Tuesdays: 8 am - 11:30 am
Thursdays: 1 pm - 4 pm
*Unlimited visits now
through September 1

Contact Information:

334.821.2262 ext. 208
cmattox@auburnhousingauth.org
foodpantry@auburnhousingauth.org

WONDERFUL WEDNESDAYS



Auburn University's Campus Kitchen not only provides meals for our Wonderful Wednesday and Mentoring Moms' Programs, but they also send volunteers to assist the Resident Services Coordinator, Charlotte Mattox, with serving the residents. Golden-agers 60 years and up are welcome to join us. During this event we have a luncheon filled with fun activities, informational guest speakers and building friendships from all sites.



Last Wednesdays of each month at the Porter Community Center from 1-3 pm.

Boykin Community Center

FOOD PANTRY VOLUNTEERS NEEDED!

Volunteers are a must for the Food Pantry to operate. We are so thankful for the different businesses and organizations who have stepped up assisting us with unloading the food truck, stocking shelves, bag and weigh food and delivering food bags to the vehicles of the Food Pantry clients. We have been blessed with the Public Safety personnel, Opelika Target employees, Auburn Target employees, employees from Southern States Bank, Auburn Bank, Cadence Bank, Interns from the DIV, Students from the Key Club and Honor's Club.



Contact Information
Phone: 334.821.2262 ext. 208

Hours of Operations
Open for Walk-ins
Tuesdays from 8 am -11:30 am
Thursday from 1 pm - 4 pm

FINANCE HELPS WORKSHOP



Bart Aldridge from Regions Bank presented helpful financial ideas to our residents on May 1st. He explained the differences between the different bank accounts and loans. He made the point to stay away from companies who have high interest rates for people who needed a fast dollar, not knowing the consequences they would have to pay later. He talked about the scams that are taking place with their companies and discussed ways to prevent becoming a victim.

**Visit our website
calendar for details on
upcoming events!**

Child Abuse Prevention Workshop

The Family Resource Center hosted the monthly Envision Meeting with a presentation for the National Child Abuse Prevention Month. They brought out that the most common Child abuse is

- Adverse Head Trauma
- Adverse Childhood Experience
- Child Neglect
- Child Physical Abuse
- Child Sexual Abuse

The Envision Meetings are gatherings of various businesses and organizations who come together as a team to network and seek opportunities to better the community.



During Child Abuse Awareness Month in April, blue pinwheels bring awareness to our community's commitment to prevent child abuse and neglect.

Congratulations



**Akpang, Daniel
Alexander, Jamaris
Astin, Monique
Baker, Jaliya**

**Buchannon, Lailah
Bullard, Elizabeth
Greathouse, Ahmias
Griffin, Jayden**

**Hernandez, Harienishka
Hill, Omayia
Jenkins, Jamiya
Jenkins, Markeria**

Class of 2024



**Lockhart, Heavyn
Maddox-Jordan, Akirah
Mitchell, Jermaine**

**Moore, Kamryn
Parham, Makentis
Pattillo, Austin
Ray, Ca'Niya**

**Ross, A'Zariah
Strickland, Amyah
Tarver, Delvin **
White, Akeem**

Graduation Reception



On May 16th we celebrated with AHA's Class of 2024 of Auburn High School. This year we had 23 Seniors to graduate from Auburn High School. To commemorate the wonderful occasion, AHA hosted a reception for the graduates and their families. The event included the recognition of each graduate. Those in attendance received a monetary gift, and all enjoyed delicious food.

TRIBUTE TO DELVIN TARVER



*We were saddened for the tragedy of the loss of High School Senior, Delvin Tarver.
We continue to pray for his family.*



PHADA's 2024 Civil Rights & Social Justice Scholarship Award Winner!

Elizabeth Vaughn Bullard

Award in the amount of \$5,000.00



Akeem White II was awarded the
Auburn Housing Authority Scholarship.



Elizabeth Vaughn Bullard was awarded the
**Alabama Housing Authorities Education
and Enrichment Fund Scholarship.**

DO YOU MEET ALL THE REQUIREMENTS TO BE A SUPERHERO?



Immunizations	Grades K-5th	Grades 6th-8th	Grades 9th-12th
DTaP (Diphtheria, Tetanus and Pertussis)	✓		
IPV (Polio)	✓	✓	✓
MCV4 (Meningococcus)		✓	✓
MMR (Measles, Mumps, Rubella)	✓	✓	✓
Tdap (Tetanus, Diphtheria, and Pertussis)	✓	✓	✓
Varicella (Chickenpox)	✓	✓	✓



RECOMMENDED SHOTS:
 COVID-19 (AGES 6 MONTHS AND UP)
 HPV (AGES 9 AND UP) • FLU (ALL AGES)
 HEP A AND HEP B (ALL AGES)

WWW.ALABAMAPUBLICHEALTH.GOV/IMM

**IMPORTANT
 RECALL**

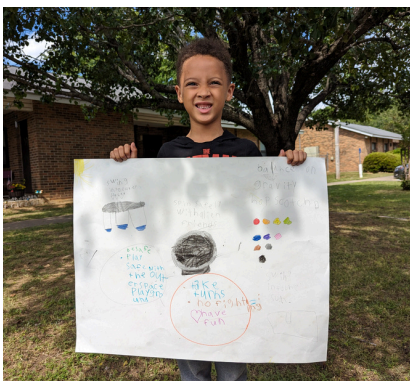
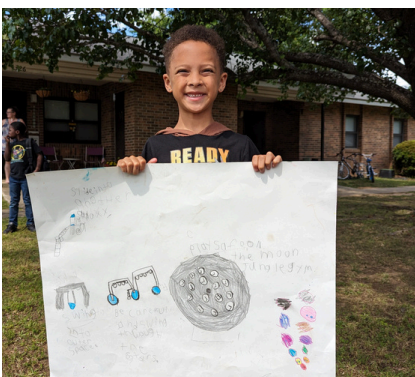
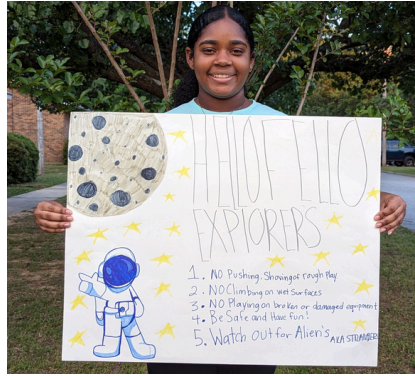
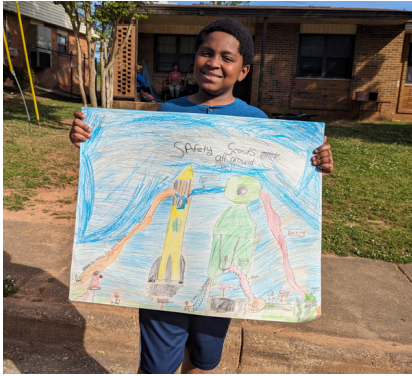
Recall on Cinnamon Applesauce Pouches That Have High Lead and Chromium Levels

Recalled Products

- WanaBana brand apple cinnamon fruit purée pouches
- Schnucks brand cinnamon-flavored applesauce pouches
- Weis brand cinnamon applesauce pouches



“WHAT HOME MEANS TO ME” POSTER CONTEST



National Winners:

- 9-11yrs 2nd place- Kardaren Chaney
- 12-14yrs. 1st place- Madison Yancey
- Essay 9-11yr 2nd place- China White
- 12-14 yrs 1st place- Xzyiah White

Participants:

6-8 yrs

- Sydney McPheron
- Andre Dowdell
- Andrew Dowdell
- Javeon Reese

9-11 yrs

- Kardaren Chaney
- Serenity King
- Janyah Robinson
- China White
- Nylah Dowdell

12-14 yrs.

- Quinton Copeland
- Kyara Copeland
- Jahzell White
- Xzyiah White

The What Home Means to Me poster contest is an annual competition that recognizes the art of children who live in affordable housing. The contest has been held since 2008 by the National Association of Housing and Redevelopment Officials (NAHRO) in collaboration with its local, state, and regional chapters. The contest's goal is to highlight the importance of the work done by community development professionals and housers.



LANDLORD corner

Auburn Housing Authority would like to say Thank You to all of our landlords. Landlords provide housing opportunities to our Tenant Based Voucher (TBV) program participants. Without our landlords' commitment and partnership, AHA would not be able to provide many of the services we offer.



The HCVP offers housing preferences for homeless families and domestic violence victims. If you're receiving assistance from a homeless shelter or are a victim of domestic violence, you may qualify for additional points. The agency assisting you can provide a letter on their letterhead confirming your need, which must be faxed, mailed, or hand-delivered to the HCVP office.

ADDRESS CHANGE - If you move, remember to report your new address to our office in writing. Also report changes in anticipated changes of ownership as soon as possible. You must advise us before you sell the property rented to a voucher holder. There is paperwork that must be done to adjust ownership and rental assistance.

REPORT CHANGES - Participants of the HCV Program are required to submit all changes in writing within 10 calendar days. These changes may include loss of employment, new employment, updated phone numbers and emails and change in student status. Landlords who are aware of an unauthorized individual residing in the home should contact the HCVP Department immediately. Updating household information is vital to keeping your HCVP participation in good standing. The voucher size is based on household composition. Families receive deductions for dependents. It is very important to keep this updated.

LEASE RENEWAL - Landlords: If you are entering into a new lease at the annual renewal, you must provide a copy of the new proposed lease prior to the tenant signing the lease. If you have questions about the program, don't guess. Please call the Housing Choice Voucher Office Program (HCVP) at (334) 821-2262 ext. 217. Thank you for partnering with Auburn Housing Authority (AHA) to provide decent, safe, and sanitary housing for low income families.

SAFE COMMUNITIES - Do you know what to do if you suspect fraud or criminal activity occurring at an HCVP-assisted home? You can do your part to help keep your community safe by using the link below to report fraudulent or criminal activity. www.auburnhousingauth.org/contact



NEW ONLINE OWNER/AGENT PORTAL FOR HCV LANDLORDS

As a part of the conversion to an online system, the Housing Choice Voucher Program is implementing an online portal for Owners and Agents participating in the HCV Program. Owners/Managing Agents will be able to register for an online account, allowing them to receive information related to their properties. The Owner/Agent will be able to view the following information once they have created their account:

- View Tenant Listing providing information related to tenant move-in date, HAP portion of rent, and Tenant portion of rent.
- View Owner Property Listings, which provide a complete listing of all properties the Owner/Agent has participating in the HCV Program.
- View Scheduled Inspections Listing showing all units for the Owner/Agent that are scheduled for inspection and the date the inspection is scheduled.
- View Passed Inspections Listing showing all units for the Owner/Agent that have passed inspection.
- View Failed/Incomplete Inspections Listing showing all units for the Owner/Agent that failed inspection or received an Incomplete Inspection status. The Owner/Agent will be able to download the inspection report providing detailed information related to the failed/incomplete inspection report.
- View the Check History for payments made to the Owner/Agent and retrieve detailed information related to each payment.
- View 1099's issued to the Owner/Agent for the most recent calendar year issuance and prior year 1099's.

In addition to viewing/accessing detailed property reports, the Owner/Agent will be able to upload documents through the secure online portal. Owners/Agents will be able to request rent changes, upload leases, submit RFTA documentation, and submit any required documents directly through the online portal.

The Owner/Agent portal is still in development, but AHA hopes to begin implementation of the portal in October 2024, with updates installed as completed. AHA will begin sending information to Owners/Agents as soon as the portal is available, make sure the HCV Department has a current email address on file.

If you would like to receive additional information related to the online conversion or the new Owner/Agent portal, you can contact the Housing Choice Voucher Department at (334) 821-2262, extension 217.



Partnering with Auburn Housing Authority has its benefits. The Landlord Incentive Program for all HCV Landlords will be implemented soon. The following Landlord Incentives are planned for calendar year 2024:

Landlord Incentives Coming Soon!

- **New Landlord Signing Bonus:** Landlords can earn up to \$500 for signing a contract on a new property added to the HCV Program
- **New Landlord Referral Bonus:** Agencies that refer a new landlord, resulting in a new property being added to the HCV program, are eligible to earn up to \$500 for a referral fee.
- **Vacancy Payments:** Landlords can earn up to 1 month's rent for vacancies occurring between HCV tenants.
- **Damage Claim Payments:** When an assisted unit is vacated and sustains tenant-related damages and an assisted family moves into the unit, the landlord may be eligible for up to 1 month's rent for damages.

If you would like to receive more information related to the HCV Landlord Incentive Program, you can contact Mary Cameron at mcameron@auburnhousingauth.org or Todd James at tjames@auburnhousingauth.org.

TENANT-BASED VOUCHERS (TBV)

Auburn Housing Authority's (AHA) Housing Choice Voucher (HCV) Tenant Based Voucher (TBV) Program allows low-income families to rent quality housing in the private market via federal funds provided by the U.S. Department of Housing and Urban Development (HUD). Through the HCV Program, AHA pays a portion of eligible families' rent each month directly to the property owner. Families can use their vouchers to rent a house or apartment in the private market throughout Lee County, with the exception of the city limits of Opelika, AL.

Because there are more families who need rental assistance than there are funds available, AHA uses a waiting list to administer the program to eligible families.

Applicant families must meet the following eligibility requirements to qualify for the HCV Program:

- Meet HUD's definition of family
- Meet income limits specified by HUD
- Qualify on the basis of citizenship or eligible immigrant status
- Provide Social Security number
- Sign required consent forms
- Pass screening process

Currently, AHA's tenant-based voucher waiting list is closed. AHA will provide notice through a variety of media outlets when it reopens. To learn more contact Mary Cameron at 334-821-2262 ext. 224 or by e-mail at mcameron@auburnhousingauth.org.

PROJECT-BASED VOUCHERS (PBV)

PBV is similar to TBV. However, the differences between the two are that PBV assistance is tied to the unit, and once HCV determines eligibility, the applicant is referred to the PBV landlord to determine if the applicant is suitable for tenancy. The waitlist is currently open for bedroom sizes 3-5.

HCV PROGRAMS

AUBURN HOUSING AUTHORITY



VETERANS AFFAIRS SUPPORTIVE HOUSING (VASH)

The VASH program combines HUD's Housing Choice Voucher rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for participating Veterans at VA medical centers (VAMCs), community-based outreach clinics (CBOCs), through VA contractors, or through other VA designated entities. If you are a Veteran and wish to utilize the VASH voucher, please contact the Central Alabama Health Care System (CAVHCS) at 334-727-0550 or 800-214-8387.



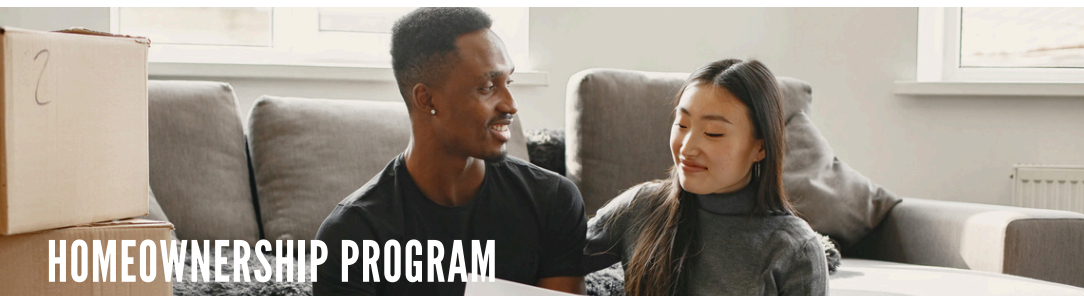
MAINSTREAM VOUCHERS

Mainstream Vouchers assist households that include a nonelderly person(s) with a disability. This is defined as any family that includes a person with a disability who is at least 18 years old and not yet 62 years old at the effective date of the initial Housing Assistance Payment (HAP) Contract. Aside from serving a special population, Mainstream Vouchers are administered using the same rules as other Housing Choice Vouchers. **AHA's Mainstream Voucher waiting list is currently closed; however, HCV will open the waiting list for Mainstream Vouchers on May 15, 2024, and accept the first 200 qualifying applicants.**

FOSTER YOUTH TO INDEPENDENCE INITIATIVE (FYI)

HUD's FYI targets housing assistance to young people aging out of foster care and who are at extreme risk of experiencing homelessness. The initiative offers housing vouchers to local public housing authorities to prevent or end homelessness among young adults under the age of 25 who are, or have recently left, the foster care system without a home to go to. Eligible applicants must be referred to AHA by the Alabama Department of Human Resources. If you are a foster youth who is about to age out of foster care and wish to utilize the FYI voucher, please contact the Alabama Department of Human Resources at (334) 242-1310.





HOMEOWNERSHIP PROGRAM

The Housing Choice Voucher (HCV) Homeownership Program allows families that are assisted under the Tenant-Based Voucher (TBV) program to use their voucher to buy a home and receive monthly assistance in meeting homeownership expenses.

The HCV Homeownership Program is available only to families that have been admitted to the TBV program. To participate in the HCV Homeownership Program, the HCV family must meet specific income and employment requirements (the employment requirement does not apply to elderly and disabled families), be a first-time homeowner as defined in the regulation, attend and satisfactorily complete the pre-assistance homeownership and housing counseling program required by AHA, and meet any additional eligibility requirements set by the AHA. If you are a current TBV participant and wish to utilize the homeownership program, please contact your caseworker.

Mary Cameron, HCV Caseworker III
Ph.: (334) 821-2262 ext. 224
Email: mcameron@auburnhousingauth.org

Rachel Harris, FSS Coordinator
Ph.: (334) 821-2262 ext. 259
Email: rharris@auburnhousingauth.org



FAMILY SELF-SUFFICIENCY PROGRAM (FSS)

As you set your sights on the possibilities of 2024, keep in mind that your aspirations are within reach! Let the FSS Program be your steadfast ally on this exhilarating journey toward success.

Picture this: a program tailored to your needs, brimming with support and guidance. That's what the FSS Program offers to everyone receiving a voucher from AHA. It's your ticket to goal-setting, tapping into community resources, building a nest egg through an escrow account, and receiving the encouragement you need to thrive.

Perhaps you've been itching for more in life but felt unsure where to start. Well, guess what? The time to take that bold first step is now! Reach out to our dedicated FSS Coordinator, Rachel Harris, either via email at rharris@auburnhousingauth.org or by giving her a call at (334) 821-2262, extension 259.

Let's make 2024 the year your dreams evolve into tangible triumphs. With the FSS Program by your side, every milestone is within your grasp!

EMERGENCY HOUSING VOUCHERS (EHV)

AHA was awarded 44 Emergency Housing Vouchers (EHVs) funded by the American Rescue Plan Act (ARPA) of 2021 (Public Law No: 117-2). EHVs provide rental assistance for individuals and families who meet one of the following criteria:

Homeless, At the risk of homelessness, fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or were recently homeless or have a high risk of housing instability.

EHVs help individuals and families find housing and remain stably housed long-term. Our agency has partnered with Alabama Rural Coalition for the Homeless (ARCH) to determine which individuals and families will be eligible to receive an EHV.

To be eligible for an EHV, an individual or family must meet one of the eligibility categories:

- Lacks a fixed, regular, and adequate nighttime residence.
- Has an income below 30 percent of median family income for the area as determined by HUD.
- Reasonably believes that there is a threat of imminent harm in their current residence.

To apply, contact ARCH by calling 334-273-0668 and request to apply for an Emergency Housing Voucher Referral.



FSS PROGRAM success story

The Family Self-Sufficiency Program (FSS) works if you work the program! We couldn't be more proud of the following FSS graduate who truly made the program work for them.

Semetrius Cooks started the FSS program in 2016 and was able to take full advantage of all the benefits in the program. Throughout her time in FSS, she was dedicated to working hard and staying focused for herself and her children.

Through the program, she was able to work on goals such as creating a budget, building her credit, and build good standing with her bank. In addition to completing these set goals, Semetrius was able to accrue money in her escrow account.

Each month, a partial amount of her rent payment was deposited into a savings account. After completing her goals and graduating from FSS, Semetrius received the money from her escrow account. She will be able to use this money to better her life for herself and her children.

Congratulations Semetrius on completing the program! If you are interested in joining the Family Self-Sufficiency Program and pursuing more for you and your family, please contact the FSS Coordinator today! For more information, contact FSS Coordinator Rachel Harris at rharris@auburnhousingauth.org or call 334-821-2262 extension 259.



Semetrius Cooks



UPCOMING FARMERS MARKETS

THANKSGIVING MARKET
NOVEMBER 14
(HELD AT 931 BOOKER STREET)

CHRISTMAS MARKET
DECEMBER 17
(HELD AT 931 BOOKER STREET)

TIME TO BE ANNOUNCED AT LATER DATE





Boykin Clinic

The Auburn University Health and Education Clinic (AUHEC) or the Boykin Clinic is a collaborative project between Auburn University and the City of Auburn. The clinic offers health care services for Auburn residents, ages 3 years and older, and is accepting new patients and walk-in appointments.

Hours of Operation

Clinic

- Monday: 8 a.m. - 12 p.m. | 1 - 5 p.m.
- Tuesday: 8 a.m. - 12 p.m.
- Wednesday: 8 a.m. - 12 p.m. | 1 - 5 p.m.

Pharmacy

- Monday: 9 a.m. - 12 p.m. | 1 - 4 p.m.
- Wednesday: 9 a.m. - 12 p.m. | 1 - 4 p.m.
- Emergency On-Call Phone - 334-750-1048

Our Services

- **Acute/Urgent Care Services**
 - Treatment is available for common illnesses including, but not limited to:
 - Flu and Strep Testing, Minor Wounds, Allergies, Ears, Nose, and Bladder Infections, Tuberculosis Testing
- **Chronic Disease State Management Services**
 - Primary Care Services, Cholesterol, Diabetes, High Blood Pressure, Asthma, COPD
- **Women's Health Services**
 - Annual Exams, PAP Smears, Birth Control Consultations
- **Physicals and Wellness Screenings**
 - Routine Physicals: sports, pre-employment, camps, adoption, foster care
 - Health and Wellness screenings: approved location for PEEHIP, SEIB, and Local Government
- **Vaccines:**
 - Flu (Seasonal), Shingles, Tetanus and Diphtheria (Tdap), Pneumococcal, HPV, Covid, RSV, Hepatitis B, Meningococcal, Measles, Mumps, and Rubella (MMR)
- **Pharmacy**
 - Full-service dispensing pharmacy
 - Prescriptions can be filled on site following your clinic visit.

Payment Information:

Currently accepting Medicaid, Medicare, and most commercial insurance plans.
Uninsured or Underinsured
(based on household income)

📍 400 Boykin Street, Suite 700, Auburn, AL

🌐 <https://pharmacy.auburn.edu/boykin/index.php>





Resident Corner

The Auburn Housing Authority's (AHA) mission is to provide safe, decent, and affordable housing for families. The AHA's Housing Choice Voucher (HCV) program is funded by the federal government and AHA must comply with the Department of Housing and Urban Development's (HUD) regulations and AHA's internal policies and procedures. AHA encourages families to comply with the following requirements to maintain their housing assistance.

- a. Comply with your annual recertification requirements and submit the requested information by the deadline.
- b. Report all changes in income and household composition.
- c. Comply with your landlord's dwelling lease.
- d. Comply with all written requests that are submitted by the Housing Choice Voucher (HCV) Department and forward the requested information by the deadline.

Not complying with the requirements above may result in the termination of your assistance or eviction. The list above is not all-inclusive.

If you have questions about your HCV assistance, please contact the HCV Department at (334) 821-2262, option 5.

Smoking is NOT permitted inside the unit. See the Smoke-Free Policy that's included as an addendum to your lease for more information.

UPCOMING EVENTS

Wonderful Wednesdays
July 31st - 1pm
Porter Community Center

Senior Citizens 60+ are welcome to join us. Enjoy a luncheon filled with fun activities, informational guest speakers & building friendships from all sites.

Mentoring Moms Luncheon
August 7th - 12pm
East Park Community Center

Mom's come together to help each other cope with the stresses of being a mother in various situations.

Legacy Learning
Dates: June 26, July 10, and July 24
Time: 12-2 pm
Location: LCLC Office (505 W Thomason Circle, Opelika, AL 36801)

Activities: Learn strategies to encourage reading and set learning goals. Explore at home science experiments and tips to enjoying math.

Transportation available for resident events.
Contact Charlotte Mattox.

ALL locations stop taking rent at 4:30 p.m. on the last business day of each month.

Residents are encouraged to obtain rental insurance. Rental insurance helps to protect your belongings after a covered loss.

HCV NOTICE

CONVERTING TO AN ONLINE SYSTEM!

Auburn Housing Authority's Housing Choice Voucher (HCV) Program is converting to an online format for all applications and recertifications. All future applications and recertifications must be completed using the new online portal for HCV. The online portal will allow applicants and participants to enter their current information online and upload any documents needed directly through the portal. In addition, once HCV staff has completed processing the application or recertification, all required documents can be sent for signature and returned by email. The conversion to the online format will allow faster processing time and eliminate the need to schedule appointments for applicants or participants to meet with their case managers. We are attempting to streamline the online process to make things easier for our families and to provide the best service with quick response times.

Applicant Information: Once your application has been received and accepted by HCV, applicants will need to register for an online applicant account which will enable applicants to update their information and check their current status on the waiting list.

To register for an online applicant account, applicants will access the online portal through the following links, depending on which Voucher Type the applicant applied for:

Tenant-Based Vouchers:

<https://apps.auburnhousingauth.org/UserCreateAcct.aspx>

Project-Based Vouchers located in Auburn:

<https://apps.auburnhousingauth.org/UserCreateAcct.aspx>

Project-Based Vouchers located in LaFayette:

<https://lha.auburnhousingauth.org/UserCreateAcct.aspx>

After accessing the online portal at the correct link above, select "APPLICANT" as the Registrant type and complete the requested information to create the online account. Once the online applicant account is created, applicants will need to make sure they update their contact information through the portal to ensure they are notified once their application is selected for processing. In addition, the online portal will enable applicants to securely upload all required documentation and forms.

If you or anyone in your family is a person with disabilities or requires a reasonable accommodation to fully utilize Auburn Housing Authority's programs and services, feel free to contact your assigned case manager, or you may contact the HCV Department at (334) 821-2262, extension 217.

POLICY REMINDER



AHA is committed to providing all residents with safe, decent, and sanitary housing and ensuring that all residents have the right to peaceful enjoyment of their apartment. As a part of this commitment, AHA has implemented weekly property assessments. As a result, AHA requests residents' assistance in addressing frequent issues observed. (Please note all residents agree to abide by this policy upon signing a lease, failure to do so can lead to fines and eviction.)

- No parking on or driving across the grass is permitted at any time.
- Before bringing a pet and/or service animal home, you must contact AHA's office. AHA has no pet visitation policy.
- All smoke detectors inside the home must be operable. Residents should contact the office to request batteries for all beeping smoke detectors. Smoke detectors should not be tampered with, removed, disconnected, or covered.

Contact Interim Regional Property Manager Dominique Moore via phone at 334-821-2262 ext. 242 or by e-mail at dmoore@auburnhousingauth.org.



SURVEILLANCE CAMERAS

As you may have noticed, surveillance cameras have been installed at all sites. Additional cameras will be installed by the end of 2024.

DRUG/CRIME

EVICTION POLICY

The Board of Commissioners of the Housing Authority and Landlord, in an effort to take a positive stand against the sale and use of illegal drugs and other crimes on Landlord or Housing property, hereby adopts and endorses the following policy.

I. Any person, regardless of age, arrested on Housing Authority (HA) or Landlord's property for possession, use, or sale of drugs or any unlawful act that threatens the peace and security of the Tenants, general public, or HA staff, who is not listed as a family member on any lease of Landlord's property will immediately be issued a letter of "No Trespassing."

II. Any person arrested on Landlord or Housing Authority property for possession, use, or sale of drugs or any unlawful act that threatens the peace and security of the Tenants, general public, or HA staff, who is listed as a family member on a lease of Landlord or Housing Authority owned property and who is under the age of 19 will immediately be sent a letter requiring the arrested family member and the entire family to come to the office for counseling in which the following will be required:

A. Head of house and all family members will be required to sign a statement acknowledging the counseling session and acknowledging that another occurrence of this problem may result in termination of the lease.

B. The arrested family member MUST agree to and MUST attend an HA approved counseling or rehabilitation program. HA will verify attendance and completion of the program.

C. Failure to agree or comply with Section II, A, B may result in immediate termination of the dwelling lease

III. Any person arrested on Landlord or Housing Authority property for possession, use, or sale of drugs or any unlawful act that threatens the security of the Tenants, general public, or HA staff, who is listed as a family member on a lease of Landlord or Housing Authority owned property and who is 19 years of age or older will immediately be sent a letter requiring the arrested member and lease holder(s) to come to the office for counseling in which the following will be required:

A. The lease holder(s) will be requested to in writing remove the arrested person from the lease and agree to allow the Landlord or HA to send the arrested person a letter of "No Trespassing."

B. If the conditions of the "No Trespassing" letter are violated and it is determined that the remaining family members have contributed to the violation, the dwelling lease may be terminated.

C. Refusal of the Tenant to comply with Section III, A, will result in termination of the dwelling lease.

IV. If the Head of house or spouse is arrested for possession, use or sale of drugs the conditions in Section III, (A-C) will apply.

We Do Business In Accordance With the Federal Fair Housing Law

Revision Schedule: Exhibit A

POLICY ALERT - COLLECTION POLICY (EXCERPT)

I. RENT DUE DATE: Rent and service fees are due on the first (1st) of each month. No partial payments will be accepted on or after the rent due date.

II. LATE FEE CHARGED: If rent and service fees are not received by 5:00 p.m. on the sixth (6th) of the month, a "late fee" in accordance with the Board approved posted current late fee charge will be added to your account.

III. Residents who fail to pay their rent or make arrangements to resolve balances by 5:00 p.m. on the sixth (6th) will be sent a "LEASE TERMINATION NOTICE."

IV. Residents requesting a hardship must request the hardship prior to being considered late. Hardships will not be granted on requests made after the last day to pay on time unless a verifiable emergency exists.

V. Residents who are still residing in the apartment after the lease termination notice has expired will be issued eviction papers.

VI. If a resident moves out of a dwelling unit owing the Housing Authority for back rent, repairs, and/or other expenses, he or she should arrange for the debt to be paid or face possible court action.

EXTERIOR AND GROUNDSKEEPING

AHA is committed to providing an attractive environment for all our communities. Residents, please be reminded that:

- All garbage and debris must be disposed of in the City of Auburn assigned garbage carts. No trash should accumulate on the grounds or porch of the apartment.
- All garbage carts must be stored appropriately at the rear of the apartment. Garbage carts are allowed on the street the night before the scheduled pickup and returned to storage the next day.
- All child(ren)/guests' conduct must be controlled to prevent damage to the interior and exterior of the apartment.
- Roofs must be free of litter, sticks, and other debris.
- Do not accumulate items on the porch, yard, or any other property premises.
- Inoperable vehicles are not allowed in parking areas, sidewalks, or grass.
- All bicycles and toys must be stored appropriately and not scattered around the yard.
- All large items (sofas, mattresses, etc.) must not be on the curb earlier than one day before the scheduled City of Auburn garbage pickup.



For the safety of our residents and maintenance staff, effective immediately, residents will not be allowed in the vicinity of our maintenance staff while they are performing maintenance repairs inside of AHA units. Residents will be required to go into another room until all maintenance issues have been addressed.

An emergency work order will be completed within twenty-four (24) hours. If a situation is determined to not be an emergency, the resident will be informed that the request will be considered as “any other resident work order request”. Normal work orders will be resolved within 3 business days. Emergency Work Orders are when the situation constitutes a serious threat to the life, safety, or health of resident(s) or staff; or the situation will cause serious damage to the property, property structure, or systems if not repaired within twenty-four (24) hours.

Examples of a work order emergency are:

- Broken exterior door lock
- Fire
- Loss of power – mechanical failure
- Broken water line
- Loose or falling ceiling
- No Heat (when the outside temperature is less than 35 degrees)

Please call to request a work order:

Greg Moore
Regional Maintenance Manager
Phone: (334) 821-2262 ext. 262

For Police and Fire Emergencies dial 911



FALL FESTIVAL

OCTOBER 10th

4:00PM - 6:00PM

Music / Food / Games / Giveaways

Fellowship & So Much More!

Host A Booth

INTERESTED ORGANIZATIONS AND BUSINESSES PLEASE
CONTACT: CHARLOTTE MATTOX AT 334-329-5010 OR VIA
EMAIL: CMATTOX@AUBURNHOUSINGAUTH.ORG

AUBURN HOUSING AUTHORITY
931 BOOKER STREET, AUBURN, AL